

WEST BENGAL POLICE DIRECTORATE
BHABANI BHAWAN, KOLKATA-700027

Memo No 266 /WASS/Broker
WASS/Broker 38-2026

Dated: 27 / 08 /2026.

To,
M/s Zoom Insurance Brokers Pvt. Ltd,
Zoom House, Plot No-104, Phase V,
Udyog Vihar, Gurgaon 122016.

Sub: Mandate for providing Insurance Broking Services and direct negotiation with Insurance Company (PSU only) for reasonable and acceptable Insurance Premium.

Sir/Madam,

With reference to the discussions held and your proposal for providing insurance broking services, this is to inform you that the West Bengal Police Welfare and Sports Society hereby authorises and mandates M/s Zoom Insurance Brokers Pvt. Ltd to act on our behalf in connection with the West Bengal Police Group Medical Insurance Policy and Personal Accident Insurance Policy for the year 2026-2027 subject to the terms and conditions of the engagement and the applicable rules and regulations of the Insurance Regulatory and Development Authority of India (IRDAI).

The mandate shall include, inter alia, the following services:

1. Direct negotiation with Insurance Company (Public Sector General Insurance Companies) for reasonable and acceptable Insurance Premium.
2. Providing professional advice regarding policy coverage, terms and conditions, exclusions, benefits and other relevant insurance matters issued by the Society.
3. Providing necessary assistance in submission, processing, monitoring and settlement of insurance claims, including coordination with the insurer and facilitating resolution of queries/deficiencies.
4. Maintaining appropriate records and providing periodic reports/status reports regarding premium, policy administration and pending claims, as may be required by the Organisation.
5. Extending all other prescribed insurance broking and advisory services within the scope of the mandate and in accordance with applicable IRDAI regulations.
6. The Broker shall act strictly within the scope of this mandate and shall not make any financial commitment, contractual commitment or representation on behalf of the Organisation beyond the authority specifically granted herein.
7. The Broker shall maintain strict confidentiality of all information, records and documents received from the Organisation and shall comply with all applicable laws, regulations, professional standards and instructions issued by the Organisation from time to time.
8. This mandate shall remain valid with immediate effect and will remain valid till 27.08.2027 unless withdrawn, modified or extended by the Organisation in writing.
9. The mandate shall not be construed as authorising the Broker to receive or handle any premium amount on behalf of the Organisation.

This mandate is issued with the approval of the competent authority.


Deputy Inspector General of Police,
Planning & Welfare, West Bengal,
&
Secretary,
West Bengal Police Welfare & Sports Society.

WEST BENGAL POLICE DIRECTORATE
BHABANI BHAWAN, KOLKATA-700027

Memo No 265 /WASS/Broker
WASS/Broker 38-2026

Dated: 27 / 08 /2026.

To,
M/s Marsh India Insurance Brokers Pvt. Ltd,
(PS Arcadia Central, Unit-3D, 3rd Floor),
4A, Abanindranath Thakur Sarani,
(Camac Street), Kolkata-700017.

Sub: Mandate for providing Insurance Broking Services and direct negotiation with Insurance Company (PSU only) for reasonable and acceptable Insurance Premium.

Sir/Madam,

With reference to the discussions held and your proposal for providing insurance broking services, this is to inform you that the West Bengal Police Welfare and Sports Society hereby authorises and mandates M/s Marsh India Insurance Brokers Pvt. Ltd. to act on our behalf in connection with the West Bengal Police Group Medical Insurance Policy and Personal Accident Insurance Policy for the year 2026-2027 subject to the terms and conditions of the engagement and the applicable rules and regulations of the Insurance Regulatory and Development Authority of India (IRDAI).

The mandate shall include, inter alia, the following services:

1. Direct negotiation with Insurance Company ((Public Sector General Insurance Companies) for reasonable and acceptable Insurance Premium.
2. Providing professional advice regarding policy coverage, terms and conditions, exclusions, benefits and other relevant insurance matters issued by the Society.
3. Providing necessary assistance in submission, processing, monitoring and settlement of insurance claims, including coordination with the insurer and facilitating resolution of queries/deficiencies.
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