

**WEST BENGAL POLICE DIRECTORATE
BHABANI BHAWAN, KOLKATA-27**

Notice inviting rate Quotation

Rate quotation is invited in sealed cover from the reputed firms/agencies for AMC & service of the ISDN EPABX system installed in the office of DG & IGP, West Bengal at Bhabani Bhawan, Alipore, Kolkata – 27 for a period of 01(one) year from 01.04.2026 to 31.03.2027 on the following terms and conditions.

1. Periodical servicing of the EPABX equipment every after 03 (three) months, total 04(four) times in a year.
2. Repairing and replacement of faulty components/ spare / allied accessories shall be covered under AMC. No extra charges shall be borne by the office authority for this purpose.
3. The quoted rate should be inclusive GST.
4. Supply of original spare parts shall be ensured by the servicing agency at the time of repairing and maintenance of the EPABX.
5. PAN/GSTIN/Income Tax etc should be mentioned by the respective firm/ agency.

The quotation should be submitted with in 7 (seven) days from the date of publication of notice inviting rate quotation. The Director General & Inspector General of Police, West Bengal has reserved the right to cancel any or all the quotations without assigning any reason thereof for non-acceptance of the rate quotation.

For any queries OC Telephone, WBPD (Contract No. 9147890158) may be contacted in the matter.

Sd/-
Inspector General of Police (O),
West Bengal

Date :- 10/02/2026


Inspector General of Police (O),
West Bengal