

**WEST BENGAL POLICE DIRECTORATE
BHABANI BHAWAN, KOLKATA-27**

Notice inviting rate Quotation

Rate quotation is invited in sealed cover from the reputed firms / agencies for AMC & servicing of the ISDN EPABX system installed in the office of DG & IGP, West Bengal at Bhabani Bhawan, Alipore, Kolkata - 27 for a period of 01(one) year with effect from 01.04.2024 to 31.03.2025 on the following terms and conditions.

1. Periodical servicing of the EPABX equipment every after 03 (three) months, total 04 (four) times in a year.
2. Repairing and replacement of faulty components / spare parts/ allied accessories shall be covered under AMC. No extra charges shall be borne by the office authority for the purpose.
3. The quoted rate should be inclusive GST.
4. Supply of original spare parts shall be ensured by the servicing agency at the time of repairing and maintenance of the EPABX.
5. PAN/ GSTAN / Income Tax etc should be mentioned by the respective firm / agency.

The quotation should be submitted with in 10 (ten) days from the date of publication of tender notice. The Director General & Inspector General of Police, West Bengal has reserved the right to cancel any or all the quotations without assigning any reason thereof for non-acceptance of the rate quotation.

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Inspector General of Police (O),
West Bengal